



## **Corporate Values**

### **We Value People!**

Ocwen distinguishes itself through the quality of people we work with. Ocwen's ability to achieve success is dependent on our people's ability to excel with the proper resources and support that we provide them. Ocwen's people have a commitment to winning and contribute enthusiastically with a positive mindset and high energy.

*People Make it Happen*



## **Corporate Values**

### **We Value Integrity!**

Ocwen people at every level are expected to adhere to the highest standards of business ethics. We expect Ocwen people to be completely open and honest in their dealings with each other. We understand that this is the fundamental building block for our success and anything less is unacceptable.





## **Corporate Values**

### **We Value Customer Service!**

Deliver outstanding customer service globally. Maniacal customer service should be provided by all Ocwen employees. Initiatives are made throughout the year to engage employees in the importance of delivering superior customer service.



## **Corporate Values**

### **We Value Our Inclusive Meritocracy!**

Ocwen attracts highly capable, diverse and innovative people and rewards their efforts that create value for the company. We focus on and reward a high level of achievement and contribution. The benefits and the obligations of this achievement are shared among Ocwen people. Ocwen people, especially our leaders, exhibit an edge in their decision making and are able to energize others.





## **Corporate Values**

### **We Value Teamwork!**

Ocwen expects our people to be team players as opposed to individual contributors who cannot get along with others or are unable to embrace our corporate values. Ocwen people treat others with dignity and respect, and understand it is through teamwork that we have our greatest chance for success. Therefore, they have a true global perspective by seeing the organization as boundaryless.



## **Corporate Values**

### **We Value Customer Centric/Quality!**

Ocwen customers expect Ocwen services to be of the highest quality.

Ocwen people always act with the customers' needs in mind and strive to maintain effective customer relationships by exceeding the expectations of customers.



## **Corporate Values**

### ***We Embrace Change!***

We expect our people to embrace change. For Ocwen to achieve and maintain a competitive advantage, our people should always be looking for new and better ways to do their job and operate our business. Ocwen people understand that a successful organization is one that actively pursues continuous process improvements and are rewarded for their initiative and innovation in this regard.

